

Ford S-MAX Diesel – What you need to know



Unlocking/locking the car

Use the Mobility Card to unlock and lock the car.

Ignition key

The ignition key is located in the glove compartment. To start the engine, move the gear selector to position P and press the brake.

Fuel-tank cap

The fuel-tank cap is located on the passenger's side. You need to be registered.

Fuel

Diesel

Car boot

To open the boot, pull the handle above the number plate and open the hatchback.

Reverse gear

Reverse is in position R.

Battery alarm

If the battery is flat, do not recharge it yourself. Call our 24h Service Center on 0848 824 812.

Tyre puncture

If you have a flat tyre, please call our 24h Service Center on 0848 824 812 as there is no spare tyre.

Tips and tricks

Before driving off

Give yourself plenty of time

Always reserve plenty of time to make sure you are able to return your Mobility vehicle at its station on time. Late returns will incur an additional charge.

Check the vehicle for damage

You are required to report any damage to the 24h Service Center on 0848 824 812. Exception: This does not apply if the damage has already been noted in the Mobility defect book (in the glove compartment). Simply use the on-board computer to call the 24h Service Center on 0848 824 812. You will not be charged for the call.



When driving

On-board computer

Extending or shortening your reservation
Press "Res +" to extend your reservation
or "Res -" to shorten your reservation.

Ending your reservation immediately
Press the "Res End" button.

After completing your journey

Back too soon?

If you are back at least 30 minutes before your reservation is scheduled to end, you can end the reservation immediately on the on-board computer and save money.

Check the fuel level!

Please note: The petrol tank must be at least one-third full when you hand the car back.

Left something in the car but already ended your reservation?

Not a problem – please contact the 24h Service Center on 0848 824 812.