VW Golf Variant (Automatic) — what you need to know

Unlocking/locking the vehicle
Use the Mobility Card to unlock and lock the vehicle.

Starting/stopping the engine
Operate the brake pedal, place the gear selector in position P and press the start/stop button.

Fuel tank cap
The fuel tank cap is on the passenger’s side. Use slight pressure on the fuel tank filler flap, then swing it open forwards. Unscrew the fuel cap anticlockwise.

Fuel
Petroleum diesel (not biodiesel)

Boot
To open the boot, press the VW logo rearwards at the top, then take hold under the VW logo to pull up the tailgate.

Reverse gear
Operate the brake pedal, then press the button on the gear selector while moving the latter to position R.

Parking brake (electric)
The parking brake switch, marked (P), is located between the two front seats beneath the gear selector.
To apply the parking brake, move the switch upwards (light on switch illuminates).
To release the parking brake, move the switch downwards (operate the brake pedal while doing so).
Tips and tricks

Before driving off

Give yourself plenty of time
Always reserve plenty of time to make sure you are able to return your Mobility vehicle at its station on time. Late returns will incur an additional charge.

Check the vehicle for damage
You are required to report any damage to the 24h Service Center on 0848 824 812 by your mobile telephone or by the on-board computer. You will not be charged for the call by the on-board computer.

When driving

On-board computer
Extending or shortening your reservation: Press „Res +“ to extend your reservation or „Res –“ to shorten your reservation.

Ending your reservation immediately: Press the „ResEnde“ button.

After completing your journey

Back too soon?
If you are back at least 30 minutes before your reservation is scheduled to end, you can end the reservation immediately on the on-board computer and save money.

Check the fuel level!
Please note: The petrol tank must be at least one-third full when you hand the car back.

Left something in the car but already ended your reservation?
Not a problem – please contact the 24h Service Center on 0848 824 812.