

VW up! – what you need to know



Unlocking/locking the vehicle

Unlock and lock the vehicle using the Mobility Card.

Ignition key

The ignition key is located in the middle console beneath the radio.

Starting the engine

Depress the clutch, operate the foot brake, select first gear and turn the ignition key.

Fuel tank cap

The fuel tank cap is located on the passenger's side. Insert a finger into the recess and swing the cover open in the direction of travel. Insert the ignition key into the fuel tank cap and rotate it a half-turn to the left: the cap can now be unscrewed.

Fuel

Unleaded 95

Boot

To open the rear tailgate, press the button on the handle located on the tailgate beneath the VW badge. On pressing the button, the tailgate swings upwards.

Reverse gear

To engage reverse gear, push the gear lever down to the right.

Tips and tricks

Before driving off

Give yourself plenty of time

Always reserve plenty of time to make sure you are able to return your Mobility vehicle at its station on time. Late returns will incur an additional charge.

Check the vehicle for damage

You are required to report any damage to the 24h Service Center on 0848 824 812 by your mobile telephone or by the on-board computer. You will not be charged for the call by the on-board computer.



When driving

On-board computer

Extending or shortening your reservation:
Press „Res +“ to extend your reservation or
„Res -“ to shorten your reservation.

Ending your reservation immediately:
Press the „ResEnde“ button.

After completing your journey

Back too soon?

If you are back at least 30 minutes before your reservation is scheduled to end, you can end the reservation immediately on the on-board computer and save money.

Check the fuel level!

Please note: The petrol tank must be at least one-third full when you hand the car back.

Left something in the car but already ended your reservation?

Not a problem – please contact the 24h Service Center on 0848 824 812.