

Scooter Etrix S02 (Automatic) — what you need to know



Lock/unlock scooter

Use the app or Mobility Card/SwissPass to lock/unlock the scooter. Locking is only for interim stops. When you are finished with the scooter completely, please use the „End rental“ button in the app. The Checkpoint (white sticker) is to be found under the seat, on the right when facing front. Please always ensure the topcase is closed when you lock the scooter.



Start scooter

Keep the MODE button (right) pressed down for 2-3 sec. and watch the display. A green indicator lights up when the scooter is ready to go. No ignition key is required. Please note: The scooter can only be started when the side stand is folded up.

Reverse gear

Keep the green button on the handlebars (left) pressed down with your index finger and advance carefully. An acoustic signal sounds when reversing.



Turn indicator

Push the switch on the handlebars (left) to the left or right. Deactivate by pressing the white button.

Fuelling/charging

Return the vehicle regardless of charge level. The scooters cannot be connected to power sockets. Mobility takes care of charging the batteries.

Topcase

Open: Press the relevant button in the app.

Close: Firmly press down the lid until you hear a click.

Please always ensure the topcase is closed when you lock the scooter or end the rental.

Stop scooter

The anti-theft device is activated when you fold down the side stand. You can either lock the scooter (in which case it remains reserved for you at the minute rate, e.g. on interim stops) or end the rental.

mobility

Tips and tricks

Before riding off

Check the vehicle for damage

You are required to report any damage to the 24h Service Center on 0848 824 812 without delay.

When riding

Interim stop

If you wish to make an interim stop, you can always lock/unlock the scooter using the app or your Mobility Card/SwissPass. The scooter remains blocked for you at the minute charge rate.

After completing your journey

End rental

The rental must be terminated using the app («**End rental**» button). If you hold up your Mobility Card or SwissPass to the Checkpoint, the scooter will only be locked and you will continue to be charged for the rental at the minute rate. Take care to ensure you are located inside the zone of operation when you wish to return the scooter. The zone is shown in the app.

Left something in the topcase but you've already ended your reservation?

No problem – our 24h Service Center on 0848 824 812 will be glad to help.