

# DRIVING INSTRUCTIONS – ELECTRIC VEHICLE – Volkswagen e-Golf

## 1. Before driving

Vehicle checked for any damage before driving?

**In case of damage:  
0848 824 812**

### Disconnect the charge cable from the vehicle

Open the vehicle with the Mobility card (hold it up to the checkpoint). Press the door unlocking button “1” by the switch in the driver’s door to stop the charging process and remove the charging cable. The cable remains at the charging station (and must be hung back in the holder). Close the flap of the charging socket.



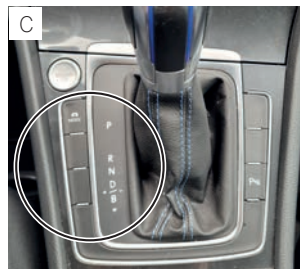
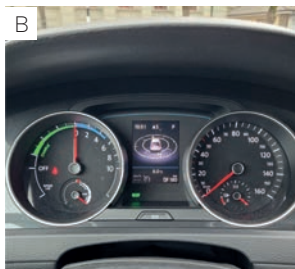
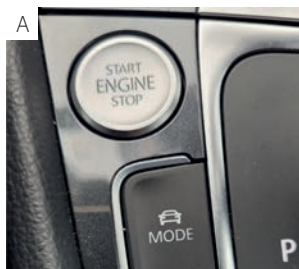
## Driving

A. To start the vehicle, depress the brake.

**Please note: If too much time elapses between your first log-in with the card and setting off, hold the Mobility card up to the card reader again.**

B. When “Ready” appears in the display, the vehicle is ready to drive (noiseless). Otherwise, repeat the process. The handbrake may have to be released.

C. Engage driving position “D” (normal forward gear) or “B” (forward gear with high recuperation when releasing the accelerator) or “R” (reverse) as required, always keeping the brake depressed.



## 2. On the road

The motor of an electric car is virtually silent.



### Eco Mode – Range

ECO mode (in the control panel to the right of the selector lever) is a function that optimises the range of your vehicle. It impacts on certain consumer systems in the vehicle such as the air conditioning and power steering. An anticipatory driving style also increases the range.

### Driving position "B"

In driving position "B", the motor braking effect is more marked. This helps charge the battery more during deceleration (braking).

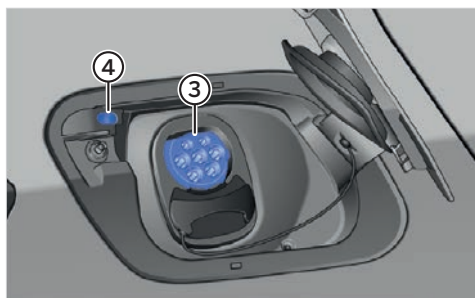
Range according to standard (WLTP)  
Range under normal driving conditions

231 km  
184 km

Please note: If the range is less than 20 km, the vehicle must be taken to a charging station immediately.

## 3. After completing your journey

Park the vehicle in reverse at the Mobility parking space – the charging socket is located on the right-hand side at the rear. Put the car in P (Parking) position, pull up the handbrake and switch off the car. Open charge flap "2".



Take the charge cable from the charging station and plug it into the vehicle charging socket "3". Lock the car with the Mobility card (hold card at checkpoint). Charging starts automatically, or if necessary you can activate the charging station using the "Home charging card". Check this on the LED "4" at the charging socket. This has to be flashing green if the car is being charged properly.

Have you removed all personal belongings from the vehicle?

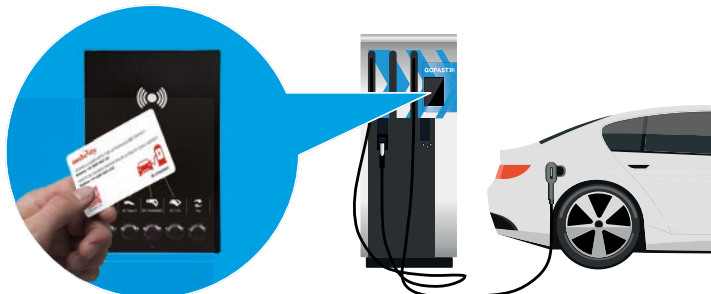
**mobility**

# CHARGING INSTRUCTIONS – Volkswagen e-Golf

## 1. On-the-go charging at a GOFAST fast-charging station

See here for details of the locations:

[gofast.swiss/en/locations](https://gofast.swiss/en/locations)



Put the car in P (Parking) position, pull up the handbrake and switch off the car.

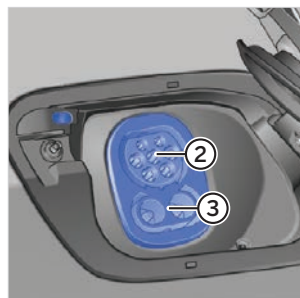
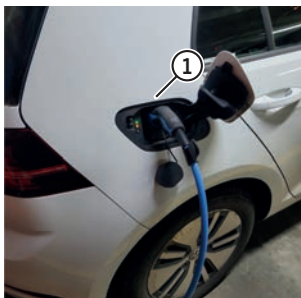
Open charge flap "1".

Remove the rubber caps from sockets "2" and "3" under the charge flap.

Take the charge cable from the DC charging station and plug it into the vehicle charging sockets "2" and "3".

Start the charging process using the GOFAST charging card in the glove compartment of the vehicle. To do this, follow the instructions on the charging station display.

In the event of problems, call the number on the charging station.



Range after 20 minutes of fast charging at maximum charging rate  
Time required for 80% charge

~ 160 km  
~ 30 mins

The vehicle has two sockets under charge flap "1":

- "2" = AC charging, e.g. at the Mobility station.
- "3" = DC fast charging. For fast charging, sockets "2" and "3" are used in combination.

## 2. On-the-go charging at a Type 2 AC fast-charging station

Proceed as when charging at a fast-charging station. To charge at a Type 2 charging station, only flap "2" has to be removed. In some cases, the charge cables are permanently mounted on the charging station; otherwise use the charge cable in the luggage compartment of the vehicle. Don't forget to take this with you when you're finished charging.



Depending on the provider, the charging process is started automatically via an app or payment by credit card (the customer can charge Mobility if payment by credit card is required). The GOFAST charging card in the glove compartment of the vehicle can also be used. If necessary, contact the provider of the charging station.

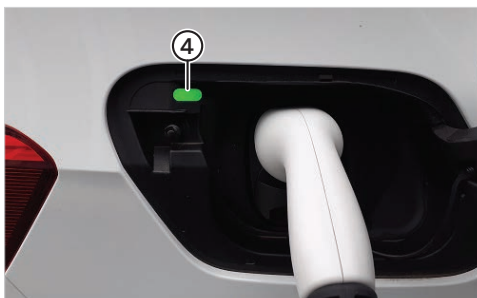
If the charging process has been started correctly, LED indicator "4" at the charging socket flashes green. Check this to make sure.

Range after 20 minutes of Type2 AC charging at maximum charging rate  
Time required for 80% charge

~ 20 km  
~ 4 hrs 10 mins

## 3. Additional charge cable

If there are no charge cables at a charging station, you will find one in the luggage compartment of the vehicle. This is compatible with charging stations which have a Type 2 plug (socket "2"). Don't forget to put it back in the luggage compartment after charging.



If the charging process has been started correctly, LED indicator "4" at the charging socket flashes green. Check this to make sure.